Terms and Conditions

1) About this questionnaire

- a) This questionnaire is hosted and published by
 - Queensland Teachers' Union Health Fund Limited (TUH / Union Health) (ACN 085 150 376) of 438 St Pauls Terrace, Fortitude Valley, QLD, 4006. TUH Health Care Services Pty Ltd (HCS), a wholly-owned subsidiary of TUH / Union Health, assists in data processing.
- b) HCS will use the information obtained via this questionnaire to direct you to health services as appropriate, as well as to inform (on a de-identified population data basis), our chronic disease management strategy including:
 - Design of insurance products;
 - Establishing or expanding In-house or contracted health programs.
- c) Participating in this questionnaire will not have any impact on your premium. Private health insurance is 'community-rated'. This means that everyone is entitled to buy the same product, at the same price, and renew their policy, regardless of their health status.
- d) Your use of the web hosted questionnaire is subject to these Terms of Use. If you do not accept these Terms of Use, you must refrain from using this questionnaire.

2) Your use of the questionnaire

- a) You expressly agree that your use of this questionnaire is at your sole risk.
- b) As electronic sites are subject to interruption or breakdown, access to this questionnaire is offered on an "as is" and "as available" basis only.
- c) TUH / Union Health may restrict access to, withdraw this questionnaire, or change or remove questionnaire functionality at any time without notice to you.
- d) We will not be liable for any damages of any kind arising from the use of this questionnaire, including but not limited to direct, indirect, incidental, punitive and consequential damages.
- e) You must take your own precautions to ensure that the process which you employ for accessing this questionnaire does not expose you to the risk of viruses, malicious computer code or other forms of interference which may damage your own computer system.
- f) We will not be liable for any loss, damage, cost or expense resulting from any delay in operation or transmission, communications failure, internet access difficulties or malfunctions in equipment or software. If you have difficulties accessing the questionnaire please contact TUH / Union Health during business hours.

3) Relying on Information

- a) This questionnaire is provided as a general information source only. TUH / Union Health makes no statements, representations, or warranties about the timeliness, accuracy, completeness or reliability of any part of the questionnaire.
- b) Content pertaining to chronic disease prevention or other health information is not a substitute for the advice of a health care professional and should not be relied upon as the basis for any decision or action.
- c) If you are experiencing any particular health problems, you should consult your general practitioner or other qualified health provider.
- d) You should seek independent advice from relevant industry professionals before acting or relying on any information or material which is made available to you on this questionnaire.

Privacy

- a) We respect your right to privacy. Please read the Privacy Policy for full details.
- b) We may use your health information to complete appropriate service and program referrals.